

Ascension Church, Haywards Heath

Freely you have received, freely give. Matt 10:8

Privacy Policy

1. Introduction

We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you provide us with data.

2. Information

We collect personal information that you voluntarily provide to us when you express an interest in obtaining information about us or our services, participate in activities or otherwise when you contact us or engage with us. The personal information that we collect depends on the context of your interactions with us, the choices you make, and the services you use. The personal information we collect may include:

- Name and contact data (e.g. email address, phone number etc.);
- Credentials (e.g. passwords or security questions for ChurchSuite and My ChurchSuite);
- Payment information (e.g. credit or bank card details, billing address for contactless donations etc.); and
- Any other information you choose to provide.

3. How We Use Your Information

We use personal information collected for a variety of purposes described below:

- To provide and maintain our systems;
- To notify you about changes;
- To allow you to participate in events;
- To provide support ;
- To gather statistics or other valuable information so that we can improve;
- To detect, prevent and address issues;
- To fulfil any other purpose for which you provide it.

4. Disclosure of Your Information

We may share your personal information in the following situations:

- To fulfil the purpose for which you provide it;
- With service providers that maintain our systems e.g. ChurchSuite;
- With the Diocese or Central Church (generally only as anonymous statistics);
- With other users; and
- To comply with the law

5. Data Security

We have implemented appropriate technical and organisational security measures designed to protect the security of any personal information we process and use only commercial systems that have high levels of security. However, please also remember that the internet itself is not 100% secure even to banks and government.

6. Your Data Protection Rights

Depending on your location, you may have certain rights regarding your personal information, such as:

- The right to access, update or delete your information;
- The right of rectification of any inaccurate or incomplete data;
- The right to object;
- The right of restriction;
- The right to data portability; and
- The right to withdraw consent

7. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any significant changes by posting the new Privacy Policy on our notice boards.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

The Ascension Church 110 Vale Road Haywards heath RH16 4ER

Email: enquires@ascensionchurch.co.uk

Approved 16th June 2026